Asterisk® Security Threats and Best Practices

Tips for Protecting your PBX from Attack



Agenda

- Typical Threats Overview
 - Call stealing
 - Compromising the server
- How to Protect the PBX
 - SSH communication
 - Separating data & voice
 - HTTP communication
 - Passwords
 - etc.



Typical Threats

- Stealing of calls via:
 - telephony
 - VoIP trunks
 - SIP
 - IAX2
- Compromising the Linux server via SSH/HTTP



Stealing Calls via Telephony or VoIP Trunks

- Disable the option of uncontrolled trunk-totrunk calls
- DISA (Direct Inward System Access)
 - use long passwords



- Find PBX IP address and port number
- Suggested tools:
 - nmap (<u>http://nmap.org/</u>)
 - svmap (<u>http://code.google.com/p/sipvicious</u>)



- Find a PBX extension
 - svwar (<u>http://code.google.com/p/sipvicious</u>)
 - Attacker tries to differentiate between existing/non-existent extensions
 - SIP response to a REGISTER/INVITE/OPTION request analysis could be used for it
 - Asterisk could be configured to send an identical 401 or 407 response regardless of request rejection reason
 - Ref. "alwaysauthreject" parameter in the sip.conf



- Find the password
 - svcrak (<u>http://code.google.com/p/sipvicious</u>)
 - When PBX is attacked there are many warning messages in the Asterisk log:

```
[Jun.. ] NOTICE[30940] chan_sip.c: Registration from '"308" failed
  for '192.168.0.192' - Wrong password

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```



- The PBX has been conquered
- A malicious user has registered an extension and makes calls for free
- In many cases this will be discovered only when the next telephone bill is received

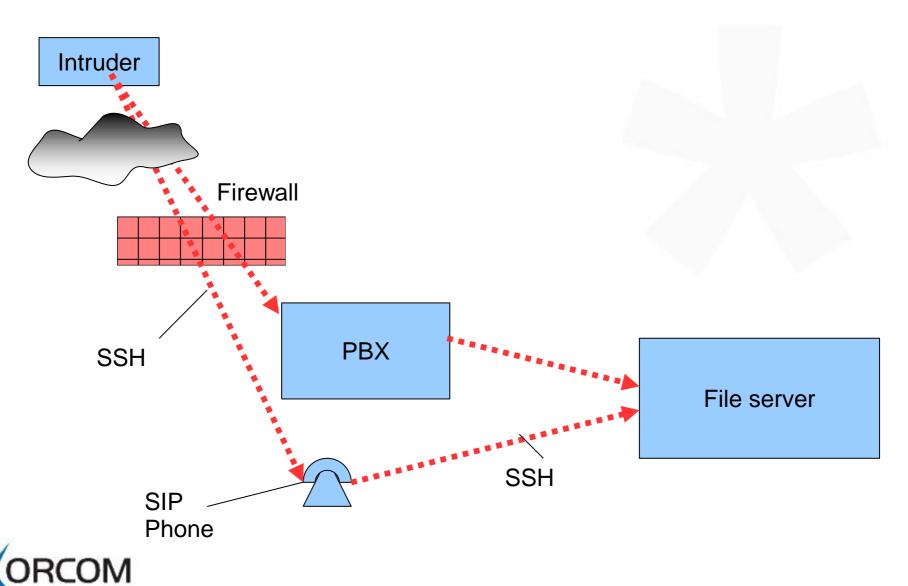


Compromising the Linux Server

- An Asterisk server is a regular Linux machine that can also be compromised
- Malware (viruses, trojan horses etc) may infiltrate via different Linux networking services such as SSH or HTTP



Attack on Linux Server



How to Protect the PBX

- There are countless methods to "harden" a server against attack
- Each method has its price
- 99% of attacks are "simple" attacks, and there are simple means to prevent them



SSH Communication

- Use public/private key authentication instead of password authentication
- Create a user account and disable log in as 'root':
 - /etc/ssh/sshd_config
 - PermitRootLogin no
- or
 - PermitRootLogin without-password
- Then it will be possible to connect to the PBX as a non-'root' user, and then become a "super-user":
 - ssh john@my-pbx-ip -p 4245
 - su -



SSH Communication cont'd

- Restrict the source IP addresses that are allowed to access the server
- Don't use the default SSH port (22/tcp)
 - a. arrange port forwarding on the NAT router or
 - b. change the listening port in the PBX SSH server configuration:
 - /etc/ssh/sshd_config
 - #Port 22
 - Port 4245



Separating Data & VolP Networks

- Some customers with higher security requirements separate the VoIP network from the data network
- Dedicated cabling network not required; VLAN technology may be used instead
- Helps prevent company data servers from direct access from potentially vulnerable VoIP devices

HTTP Communication

- Don't expose the PBX Web server to the Internet
- Use SSH tunneling for the PBX Web-based management interface
- Windows users can create SSH tunnels very easily using PuTTY



Passwords

- Don't use the default passwords
- Don't use simple passwords



Secure VolP Communication

- Don't expose SIP and IAX2 ports unless absolutely necessary
- Use IP restriction for internal VoIP extensions
 - Allows use of weak passwords or no passwords for the internal extensions
- Use strong passwords for remote extensions



LAN-only Registration for Extension

dial SIP/279

accountcode 279@device

deny 0.0.0.0/0.0.0.0

permit 192.168.0.0/255.255

Dictation Services Disabled ▼



Intrusion Detection Options

- It is possible to use a network intrusion detection system
- Fail2Ban (http://www.fail2ban.org)
 - Scans the log files and updates firewall rules to reject the IP address
- Snort (<u>http://www.snort.org</u>)
 - Powerful network intrusion prevention and detection system (IDS/IPS)



Fail2Ban Features

- Log-based brute force blocker
- Runs as daemon
 - unlike cron-based tools, no delay before taking action
- can use iptables or TCP Wrappers (/etc/hosts.deny)
- can handle more than one service: sshd, apache,
 SIP traffic etc.
- can send e-mail notifications
- can ban IPs either for a limited amount of time or permanently



Snort Features

- Sniffer mode
- Logger mode
- NIDS mode
- Can capture and analyze traffic for several servers
- Intrusion prevention mode
- Extremely mature system; actively developed since 1998



Summary

- Types of threats
 - Call stealing
 - Intrusion
- Best practices
 - Protecting the PBX
 - Detecting attacks quickly



THANK YOU

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